

An aerial photograph of the IBM Client Innovation Centre building complex, featuring several modern, multi-story office buildings with large windows and flat roofs. The buildings are surrounded by greenery and parking areas. The entire image has a blue color overlay.

IBM Client Innovation Centre

Central Europe

Ing. David Gajdoš, MBA

Structure

IBM Client Innovation Centre
Central Europe

Brno



Szekesfehervar &
Budapest



București



Sofia



Our mission

IBM Client Innovation Centre
Central Europe

We are the women and men who design, build, and run the foundational systems that the world relies on.

“The backbone of the world’s economy”

Range of services

IBM Client Innovation Centre
Central Europe

Supporting more than **500 clients** Across all European regions as well as Global accounts

Delivery Technology and Engineering

Enterprise Automation

End User Services

Distributed Client Services

Service Desk Delivery

Software Platform Management Services

Security and Risk Management

Compliance & Regulatory Program Management

Identity and Access

Infrastructure Protection

Security Operations Management

System Currency

SE - Service Excellence

Service Delivery (Account) Management

Service Support Management

Continual Service Improvement

Network

SSO - Server System Operations

Application Hosting Services – BCS (SAP)

Application Hosting Services - ECS

Application Hosting Services - WME

Data Management

Server Management – Distributed

Server Management - Mainframe

Server Management – Other

Storage Management

System Operations

Project Management

Transition and Transformation

RFS

Delivery Transformation

Project Office Management

Delivery Excellence Team

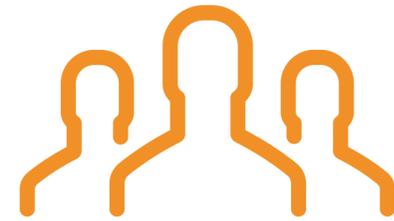
Asset Management

Facts

IBM Client Innovation Centre
Central Europe



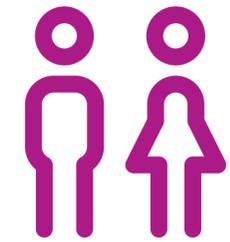
Established 2001



Thousands of colleagues



94 Nationalities



35% women, 65% men



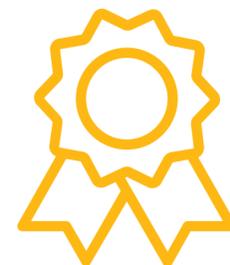
World class
service provider



60% UNI degree
40% without UNI degree



Supporting more
than 500 clients



2013/2015 IBM Brno – The Most
Desired Employer in the region

Join us

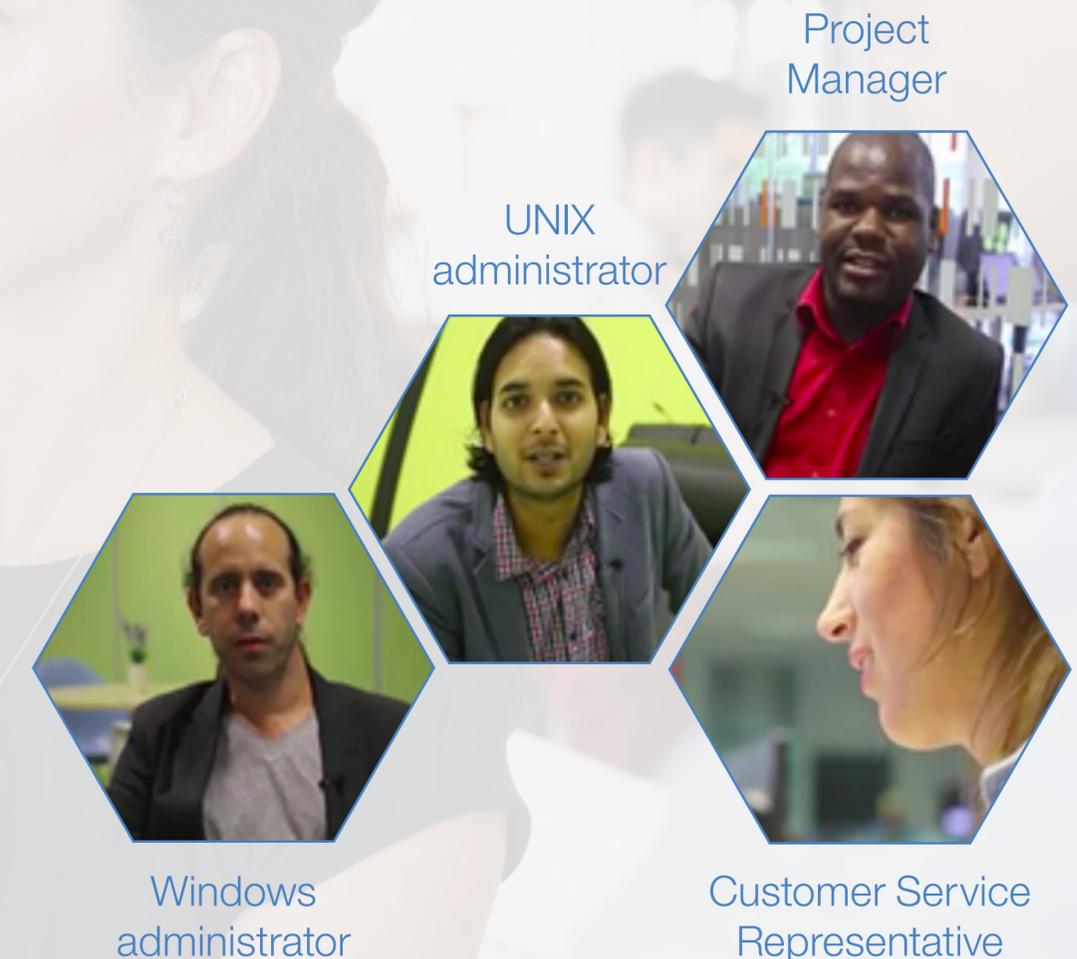
IBM Client Innovation Centre
Central Europe

What we offer

The IBM Client Innovation Centre in Brno is one of the biggest and most diverse IBM centres. Several thousand talented IT professionals are working here and form multicultural team from over a dozen nationalities. Our core activities focus on providing strategic outsourcing services – remote server and application support, networking services and end customer support. At IBM we are always looking for the right solution to help drive our customers' success.

IBM Cares

- Expertise & Training
- Career growth
- Family services
- Health & Wellbeing
- Work life balance & Diversity and much more ...



Thank you!
Q&A