

# Linux troubleshooting

## » Unresponsive computer

1. Press **Alt+PrintScreen+k** and/or **Ctrl+Alt+Backspace**. The login screen should appear promptly.
2. If the issue persists, log in to another computer, connect to the unresponsive machine remotely using `ssh` and terminate your processes using `kill -9 -1`.
3. If nothing else works, report the issue and, if necessary, you may restart the computer.

## » Report the issue

Whenever you encounter an issue, please contact support via [unix@fi.muni.cz](mailto:unix@fi.muni.cz) or dial 54949 **4346** or 54949 **4348**.

Reporting issues helps us to resolve them and avoid future problems.



PC shutdowns and restarts must be reported to [unix@fi.muni.cz](mailto:unix@fi.muni.cz), including an explanation. Failure to do so may result in the faculty account being blocked.

More troubleshooting:

