

The Support Engineer provides technical support to customers and partners (web developers/designers, administrators, editors, and marketers) using Kentico. The key responsibility of this position is to solve customer issues in a timely manner. The Support Engineer's role is essential to maintaining our long term relationship with our customers by providing them excellent service.

## Requirements

- Intermediate level of English (CEFR level B2)
- · Basic knowledge of HTML,CSS and JavaScript
- Basic knowledge of any programming language (C#, Java, PHP, etc.)
- · Basic knowledge of SQL
- Team spirit (you will communicate with our development teams and other support engineers on a daily basis)

## **What We Offer**

- · Excellent possibilities to develop yourself and your career
- · Opportunity to learn new things every day
- Friendly work environment in modern offices
- · Chance to spend some time in our U.S. office
- Opportunity to help us extend the success of an already well-established product with a great reputation

- Working with a motivated and talented team of people who enjoy their work
- Ongoing self-development (English courses, technical and soft-skills training, etc.)
- Relax zones and refreshments
- Multisport card with which we can relax and sport after work

If you are interested, please send your CV

to trainee@kentico.com

**Job type:** full-time **Hours:** flexible

Work location: Brno (Nové sady - Titanium)

Start: immediately